

MONIKA DEOL  
 25, Female, Indian  
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About Me: A talented, confident person who believes to have leadership qualities and is willing to learn new things. I want to work for an organization, which fosters creativity, recognizes caliber, and serves out endless challenges, leverages my existing skills, exposes me to new work and provides opportunities to learn and grow

### Academic Profile

Course	Board	Year
MBA (Health Care Management)		2015
Bachelor in Physiotherapy (BPT)	 Christian Medical College & Hospital	2013
XII	C.B.S.E	2008

### Industry Oriented Projects

 Synapse Physio PVT. LTD	<u>Business Expansion and Implementation Model</u> Developed a business model as a Management Consultant for Synapse Physio PVT. LTD., with a focus on developing strategy for expansion and strategy for expansion of the business
 Fortis Memorial Research Institute,(FMRI), Gurgaon	<u>Process Excellence For Medication Management</u> Evaluated current processes under Medication Management, suggested improvements for effective implementation and proposed it in the form of Ishikawa Model to bring out the best possible process and smooth functioning of hospital Project done under Nursing Operations department in Fortis Memorial Research Institute (FMRI), Gurgaon
	<u>Auditing of Patient Journey Flowchart</u> Auditing for Patient Journey Flowchart as a project (A patented Product of Fortis group of Hospitals) to find out the compliance rate of the same

## Work Experience

(A Total of 2+ years)		
Rehabilitation Physiotherapist	Health Care At Home PVT. LTD.	April 2015- Jun 2015
Physical Therapist	Regional Spinal Injuries Center, Mohali	Jun 2013- Mar-2015
Physiotherapist	Sanjeevani Institute Of Paramedical Sciences	April 2013- Jun 2013

## Professional Skills

Workshop & Training	By
NABH Internal Assessor NABH Hospital Accreditation implementation training	NABH-QCI New Delhi
SPSS software workshop	Dr. Kiran & Dr. Renuka
CSR training (Global Business week)	Dr. Ralf Barkemeyer
Business Ethics training	Dr. Ashok Chitkara (Chancellor, Chitkara University)
Organized Patient Safety workshop Indian Confederation Of Healthcare Accreditation (ICHA)	Dr. A.K Sangal & Dr. Poonam Rajput
Operation Theater Management Workshop	Dr. Andreas Fiehn
Basic Life Support Training (Fortis, Mohali)	Dr. Arun and Dr. Namrita (Fortis hospital. Mohali)
Quality Management, Service Excellence Operations Research	By Guest faculty of Chitkara University
Organized World Heart Day	North Country Mall, at Mohali, punjab
Universal Health care Coverage Conference	PGIMER, Chandigarh
Ms word ,Ms excel, Ms Powerpoint Training	By Guest Faculty

## Poster/&Paper Published

Published Article in International journal titled- Application Of Operational Research As A Management Tool In Hospitals-A Systemic Review	International Journal of Engineering and Management Research
Poster "Association between regular health check-up and reduction in out of the pocket expense of patient"	Universal Health care Coverage Conference held at PGIMER, Chandigarh.
Article in book "You Can Also Lead"	Published by Chitkara University.
Research Project "Organizational Climate of Hospitals"	Project as a part of research methodology.
Presented a white paper on "Effect of Manual Therapy on Tennis Elbow"	INTERCOMAT 2013 and did a comparative analysis of the effectiveness of various manual therapies used to treat Tennis Elbows using secondary research